

NEWSLETTER

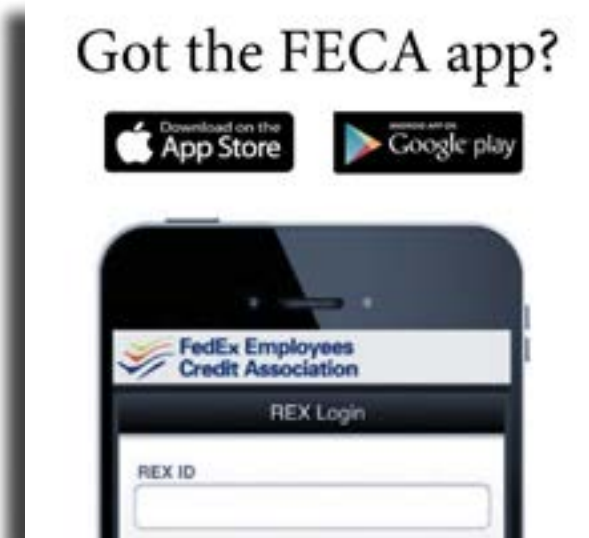
From the CEO:

Are any FECA branches open on the weekend? Are FECA ATMs only in cities with FECA branches? What if I just need to deposit a check, do I still need to come into a branch? What are my options if I want to apply for a loan but can't make it into a branch? If you can't easily and quickly answer all these questions, then this newsletter is the one for you! We're devoting this issue to reminding seasoned members, and educating new ones, of all the ways and places we are available to you, so that you never feel stranded when you need us.

We operate in all 50 states and have members in 10,000 zip codes. If you haven't already, join the many members using REX, our always-open web-based branch available via fecca.com. You can also enjoy in-your-pocket accounts access via our app, available for both iPhone and android. And if you prefer to conduct your business in person, there are over 5,000 branches in our shared network of participating credit unions. Browse through

the following pages for all details and listings, and keep this issue handy as a quick reference guide. Remember too that all this information is available on our website, fecca.com. The main takeaway we hope this issue provides is that whether you want to come in to a physical location, or do all of your financial tasks online, we are committed to providing you convenient options that fit your style and needs.

As always, know that we are here for you and want to know your thoughts on how we can continue to improve and offer the best service possible. Please feel free to reach me any time at ceo@fecca.com.



BEING THERE FOR YOU, COAST TO COAST

100,000 ATMs

Available to you free of charge



As a member, you have access to over 100,000 ATMs, thanks to our participation in 2 of the largest ATM networks. There is no transaction fee when you use any of these participating ATMs.

FECA owned

FECA owns 25 ATMs at locations in Memphis, TN; Harrison, AR; Los Angeles, CA; Oakland, CA; Indianapolis, IN; DFW, TX; Newark, NJ; and Pittsburgh, PA.



Allpoint network

FECA participates in the Allpoint Network, which has 76,000 ATMs worldwide. Just look for the Allpoint logo. For locations, visit allpointnetwork.com or download the Allpoint app.

Co-Op network

FECA participates in the Co-Op Financial Services' credit union network, which includes 30,000 ATMs in the U.S. Just look for the Co-Op logo. For locations visit fecca.com/branches-atms/



Surcharge fees at all other ATMs still apply. There is a \$.50 balance inquiry fee at all ATMs.

fecca.com

FECA ATMs

ATLANTA, GA

3600 N. Inner Loop Rd.

DFW, TX

2001B World Wide Dr.

HARRISON, AR

2200 Forward Dr.

INDIANAPOLIS, IN

3502 South High School Rd.
6311 Airway Dr. (deposit taking)

LOS ANGELES, CA

2333 Utah Ave. (deposit taking)
7401 World Way West
5927 West Imperial Highway

MEMPHIS, TN

3955 Airways (deposit taking)
2903 Sprankle (deposit taking)
2731 Nonconnah Blvd.
(2) (1 deposit taking)
3131 Democrat Rd. (deposit taking)
3050 Winchester Rd., Hangar 11/12
20 FedEx Parkway
50 FedEx Parkway
70 FedEx Parkway
3670 Hacks Cross Road
8195 Dexter Rd. Ste. 101 (deposit taking)
545 N. Germantown Parkway
(drive up)

NEWARK, NJ

Newark Airport #347
Newark Airport #155

OAKLAND, CA

1 Sally Ride Way

PITTSBURGH, PA

1000 FedEx Dr. (2)

BEING THERE FOR YOU, COAST TO COAST

We're part of Co-Op, a major credit union network - making banking easy and mobile, just the way you like it!

Are you a frequent traveler? Or have you moved to a different state? Chances are at some point you've experienced the need to complete an urgent financial transaction and you realize how important having a branch nearby can be.

That's why FECA is a member of Co-Op, one of the largest Shared Branch networks in the U.S. Co-Op has over 5,400 participating branches across all 50 states, making it the 2nd largest branch network in the U.S. This means wherever you are, a shared Co-Op branch is near you, allowing you to complete a wide spectrum of transactions in person just as you would at your FECA home branch. Available services include deposits, withdrawals, transfers, account inquiries, loan payments,

and purchasing travellers checks and money orders. All you need to have with you is your FECA account number and a valid government ID.



Finding a nearby shared branch is easy. Just keep an eye out for the Co-Op Shared Branch logo! You can also download their app, visit their website (co-opsharedbranch.org), or call 888-748-3266.

Keep in mind that services may be subject to limitations or fees. And always call ahead to double-check that the service you need is offered.

MOBILE CHECK DEPOSIT (RAD)

Our Mobile Check Deposit (called RAD: REX Anywhere Deposit) is one of the services our members love most, thanks to the convenience and flexibility it brings. You'll need to download the FECA app first. From there, it's easy to snap a picture of a check and deposit it to your account.

HOW TO ENROLL. From the app, click DEPOSITS from the dropdown menu. Follow the registration prompts then click CONTINUE. RAD will be available for your first deposit 24 hours after registering. *Must be 18 and enrolled in eStatements.*

OTHER ON-LINE CONVENIENCES

Access and manage your account 24/7, right from your computer. Here are some of the many services you can do from the comfort of your home, office, or anywhere:

Transfers between FECA and non-FECA accounts | Account Inquiries | Loan & VISA applications | Loan & VISA payments | Online Bill Pay | Transaction history | Account alerts | E-statements | View check images

Q3 EMPLOYEES OF THE MONTH



PHYLLIS IVERY
Contact Center
Supervisor



GABBY WINTER
UBR Floater



AUSTIN HOLCOMB
Contact Center
Representative



FEDEx EMPLOYEE PERK

Have a loan payment you'd like automatically deducted from your paycheck every pay period? Or just a certain amount from your paycheck deposited into your savings or checking? Use Payroll Deduction with FECA to have any amount from your paycheck credited to any account with us!

Visit fecca.com/checking-basic to fill out our Payroll Deduction Form.



SATURDAY HOURS

The following branches are open every Saturday from 9am - 1pm:

HQ BRANCH
2731 Nonconnah Blvd.
Memphis, TN 38132

DEXTER BRANCH
8195 Dexter Rd.
Cordova, TN 38016

DFW BRANCH
2421 Westport Pkwy., Suite 1300
Fort Worth, TX 76177

MONTHLY SCHEDULED CLOSINGS

All branches will close from 4pm - 5pm Central on the 2nd Wednesday of each month for staff training.

Q4 HOLIDAY CLOSINGS

Oct 14, Columbus Day

Nov 11, Veterans Day

Nov 28 & 29, Thanksgiving

Dec 25, Christmas

**Early closing on Dec 24 at 2pm Central.*

BRANCH LOCATIONS

Main Branch
2731 Nonconnah Blvd.
Memphis, TN 38132

Cordova, TN
8195 Dexter Rd., Ste 101
Cordova, TN 38016

FedEx World HQ
3670 Hacks Cross Rd. Bldg. G
Memphis, TN 38125

FedEx World Tech Center
50 FedEx Pkwy.
Collierville, TN 38017

Indianapolis, IN
6311 Airway Dr., Ste. 100
Indianapolis, IN 46241

Harrison, AR
2200 Forward Dr.
Harrison, AR 72601

Los Angeles, CA
2333 Utah Ave.
El Segundo, CA 90245

Pittsburgh, PA
1000 FedEx Dr.
Moon Township, PA 15108

DFW
2421 Westport Pkwy, Ste. 1300
Fort Worth, TX 76177